



Appendix F

Website and online feedback form



Roads and Traffic Authority, NSW

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Pacific Highway upgrade
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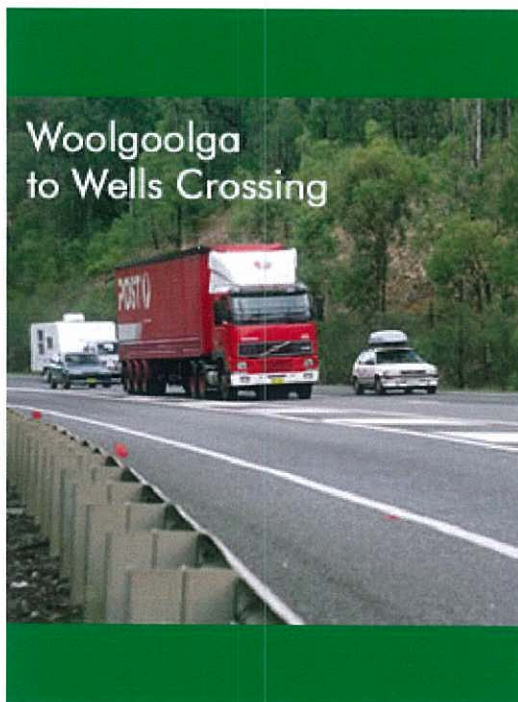
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Route Options Development
Report now available
Friday 21 October 2005



Welcome to the Pacific Highway Upgrade website for Woolgoolga to Wells Crossing.

The NSW Roads and Traffic Authority (RTA) has begun investigations into upgrading the Pacific Highway between Woolgoolga and Wells Crossing, as part of the Pacific Highway Upgrade Program.

The proposed 27.8km dual carriageway between Woolgoolga and Wells Crossing would significantly improve safety on this section of the Pacific Highway. Planning for the project is being funded by the NSW State Government as part of the \$2.2 billion Pacific Highway Upgrade Program.

This website provides information on the development process for the project, including opportunities for community and stakeholder involvement.

The October 2005 community update describes the route options that have been shortlisted for community consideration and the key issues associated with each of the options.

Please see the Community involvement page for more detail on the route options being considered including information on display times and locations.

The Woolgoolga to Wells Crossing upgrade options will be on display until **Friday 2 December 2005**.

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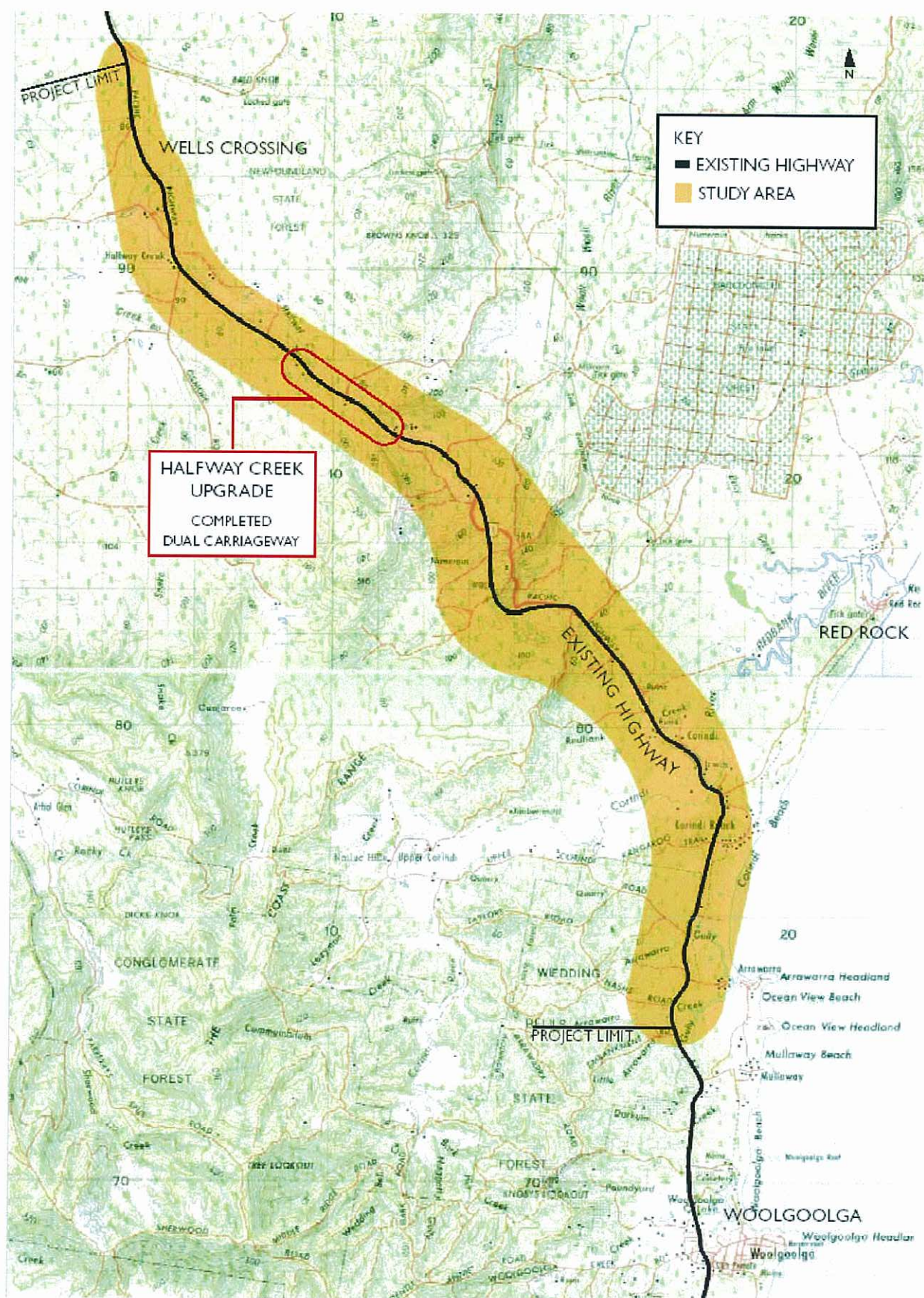
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Woolgoolga to Wells Crossing

Study area

[Download Woolgoolga to Wells Crossing study area map](#)

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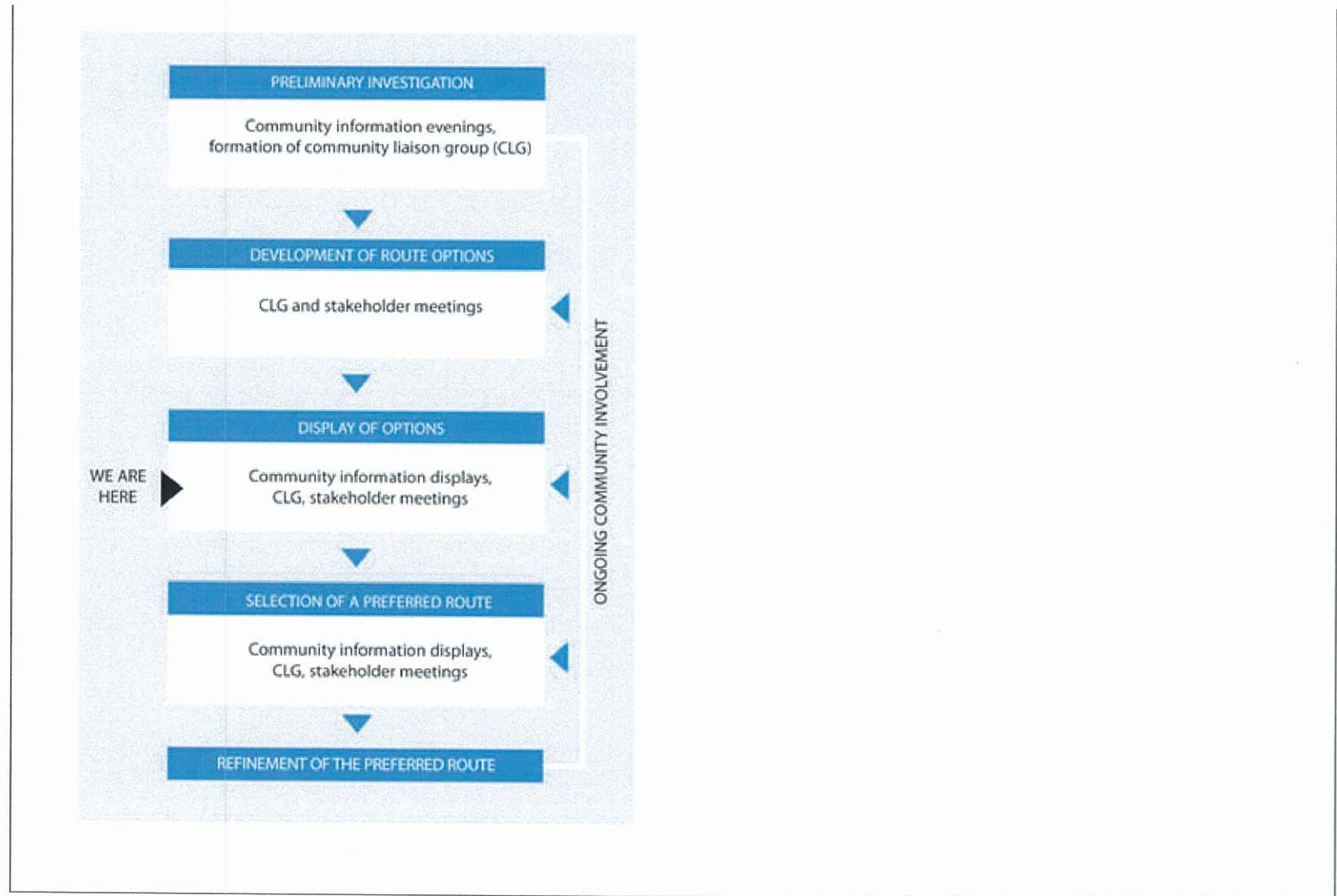
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Woolgoolga to Wells Crossing

Development process

The RTA has engaged [GHD Pty Ltd](#) to assist the RTA study team with the community consultation and development of the preferred route option for the project.

The five stages of the investigations are shown in the diagram below:



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Field investigations

Field investigations, designed to identify constraints and opportunities, will be undertaken at various stages during the study period. Some of the key factors that need to be addressed are:

- What effect would a route option have on the environment?
- What are the potential benefits and costs in terms of economic, social, environmental, and functional issues associated with the route options?

The entire study area will be assessed initially, closely followed by more detailed field investigations focusing on the feasible route options. Once the preferred route has been selected, further field investigations and assessments will be undertaken. All the information collected during field studies will be used to accurately locate and maximise route alignment opportunities.

Investigations will consider:

- Road safety.
- Traffic and transport.
- Topography, geology and soil investigations.
- Land use.
- Social.
- Noise, vibration and air.
- Plants and animals.
- Water.
- Economic.
- Visual and landscape.
- Indigenous and non-indigenous heritage.

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Woolgoolga to Wells Crossing

Community involvement

The Woolgoolga to Wells Crossing upgrade will include community and stakeholder involvement that will ascertain the values, issues and concerns of the community.

- [Objectives](#)
- [Community updates](#)
- [Advertisements](#)
- [Community information session](#)
- [Community liaison group](#)
- [Ecological focus group](#)
- [Community displays](#)

Objectives

The key objectives of community involvement are to:

- Create stakeholder and community awareness of the study and the need for the upgrade.
- Understand stakeholder and community issues, values and concerns related to the project.
- Create stakeholder and community awareness of the route options and then the preferred route.
- Incorporate stakeholder and community issues into each phase of investigation, from the development of route options to the refinement of a preferred option and concept design.
- Assist stakeholders and the community to understand the results of the study and to understand the next steps.

The following activities will provide opportunities for the community to be informed and involved in the study:

- A project information line has been established so that members of the community can speak with a member of the project team during business hours. If the phone is unattended, please leave a message. Phone 1800 154 724 (free call).
- A community information session (CIS) was held on Monday 29 November 2004, at the Yarrawarra Community Lands Council, Large Conference Centre, 70 Red Rock Road, Corindi Beach, from 7-9pm.
- A community liaison group (CLG) has been formed to assist with the investigations. This group meets regularly with the study team.

- Community updates will be released at various stages of the project to provide information about project developments.
- Advertising in the local area will also keep the community informed throughout the project.

Community updates

Our first community update was distributed in November 2004. The second community update describes the route options and was released in October 2005. Further updates will be released at key stages of the project. Updates will be distributed within the project study area and copies will be posted here.



[Community update 1 – November 2004](#) (90KB pdf)



[Community update 2 – Route options display October 2005](#) (4.57MB pdf)

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Advertisements

Advertisements will be placed in local and regional newspapers at various times during the study. They will inform the community about the project and opportunities for community involvement. Copies of the advertisements will be posted here.



[Advertisement 1 – Community information session November 2004](#) (61KB pdf)



[Advertisement 2 – Progress update no.1 April 2005](#) (16KB pdf)



[Community notice – Route options display October 2005](#) (31KB pdf)



[Advertisement 3 – Route options display extended November 2005](#) (8KB pdf)

Community information session

A community information session was held on 29 November 2004 at the Yarrawarra Large Conference Centre, Corindi Beach. The evening was attended by approximately 30 community members and was designed to:

- Provide the community with an appreciation of the project and study process.
- Provide the community with an understanding of the scope of the studies to be undertaken.
- Listen to community concerns and suggestions.
- Start to define the issues that need to be considered by the study team.









[Community information session minutes – 29 November 2004](#) (274KB pdf)

Community liaison group

A community liaison group (CLG) has been formed to provide input into the investigations. This group will meet regularly to discuss route constraints and opportunities. This group is one of many ways in which the community can have input to the route development and assessment process.

Members of the CLG represent a sector of the community, whether that be a special interest group or a group of neighbours. Members have been expected to communicate the information discussed at meetings with those they represent.

The first CLG meeting was held in December 2004. Minutes from all CLG meetings will be posted here.

-  [Community liaison group charter](#) (19KB pdf)
-  [Community liaison group members](#) (7KB pdf)
-  [Community liaison group minutes – Meeting 1 – 15 December 2004](#) (100KB pdf)
-  [Community liaison group minutes – Meeting 2 – 2 March 2005](#) (104KB pdf)
-  [Community liaison group minutes – Meeting 3 – 20 July 2005](#) (120KB pdf)
-  [Community liaison group minutes – Meeting 4 – 2 November 2005](#) (99KB pdf)

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Ecological focus group

An ecological focus group (EFG) has been established to advise the study team on current and emerging ecological issues.

The EFG will meet three times during the planning stage to help identify, communicate, represent and consider the ecological interests of the local community and other stakeholders potentially affected by the project.

Members of the EFG represent a variety of ecological and environmental organisations and agencies. Members are expected to communicate the information discussed at meetings with those they represent.

The first EFG meeting was held in September 2005. Minutes from all EFG meetings will be posted here.

-  [Ecological focus group charter](#) (68KB pdf)
-  [Ecological focus group minutes – Meeting 1 – 21 September 2005](#) (224KB pdf)
-  [Ecological focus group minutes – Meeting 2 – 2 November 2005](#) (166KB pdf)














Community displays

Route options

The route options are currently on public display. Four route options have been shortlisted for community consideration: the blue option, the green option, the purple option and the orange option. The options have been developed in response to a range of geotechnical, engineering, environmental and community issues.

Detailed information on the route options and their associated issues are contained in the route options development report that can be downloaded here:

-  [Table of Contents and Executive Summary](#) (701KB pdf)

-  [Section 1: Introduction](#) (188KB pdf)
-  [Section 2: Project Development – Requirements and Methodology](#) (178KB pdf)
-  [Section 3: Study Area Characteristics](#) (4.3MB pdf)
-  [Section 4: Context for the Project](#) (402KB pdf)
- Section 5 - The Route Options
 -  [Section 5.1: Description of the Route Options](#) (647KB pdf)
 -  [Section 5.1.2: Blue Option](#) (2.5MB pdf)
 -  [Section 5.1.3: Green Option](#) (2.75MB pdf)
 -  [Section 5.1.4: Purple Option](#) (2.5MB pdf)
 -  [Section 5.1.5: Orange Option](#) (2.7MB pdf)
 -  [Section 5.2: How Were the Options Developed?](#) (66KB pdf)
 -  [Section 5.3: Summary of Characteristics of Route Options](#) (637KB pdf)
 -  [Section 5.4: Sustainability](#) (43KB pdf)
-  [Section 6: Conclusions and Recommendations](#) (52KB pdf)

For dial-up modem users who are unable to download the route options development report, please [click on this link](#) to request a CD copy in the post. Please include your name and postal address with your request. If you do not have access to a computer, you can [click on this link](#) to request a hard copy of the report.

You can view the route options at the display locations listed below.

Display locations (until Friday 2 December 2005)

- **RTA Pacific Highway Office**
21 Prince Street, Grafton
(Mon-Fri 8.30am-4.30pm)
- **Coffs Harbour City Council offices**
Coff Street, Coffs Harbour
(Mon-Fri 8am-5pm)
- **Grafton Library**
2 Prince Street, Grafton
(Mon-Fri 10am-5.30pm, Sat 9.30am-Noon)
- **Woolgoolga Library**
Ganderton Street, Woolgoolga
(Mon-Fri 9.30am-5pm, Sat 9.30am-Noon)
- **Corindi Beach Post Office**
89 Pacific Street, Corindi Beach
(Mon-Fri 9am-1pm, 2pm-5pm)
- **Red Rock Post Office and General Store**

Cnr of Park & Lawson Streets, Red Rock
(Mon-Sat 8am-6pm, Sun 8.30am-5.30pm)

- **United service station**
Halfway Creek
(Mon-Sun 6.30am-7pm)

Staffed displays

- **Woolgoolga Seniors Centre**
6 Boundary Street, Woolgoolga
Fri 28 October 2005, 10am-4pm and
Fri 4 November 2005, 10am-4pm
- **Red Rock Multi Use Centre**
Red Rock Road, Red Rock
Sat 29 October 2005, 10am-4pm and
Sat 5 November 2005, 10am-4pm
- **Park Beach Plaza**
Pacific Highway, Coffs Harbour
Thurs 27 October 2005, 2pm-8pm and
Thurs 3 November 2005, 2pm-8pm

The staffed displays provide an opportunity to:

- Obtain more information about the study.
- Gain an appreciation of the project, the investigation process and the type and level of investigation undertaken.
- Ask questions and discuss issues with the study team.
- View a copy of the route options development report.

They also enable the study team to understand community concerns and obtain community feedback on the options.

You can provide your comments on the route options by completing the feedback form available at the display locations. Alternatively, you can complete an online feedback form by following the link below. In response to community feedback and submissions received, the RTA has extended the route options display period until Friday 2 December 2005. Submissions should now be sent by **Friday 2 December 2005**.

All information in correspondence is collected for the sole purpose of assisting in the assessment of this proposal. Submissions will not be responded to individually. All information received, including names and addresses of respondents, may be published in subsequent assessment documents unless clear indication is given in the correspondence that all or part of that information is not to be published.

□ [Launch online feedback form](#)

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For more information, contact:

Project information line
1800 154 724 (free call)

Community Liaison Manager
Ms Mirella Di Genua
The Pacific Highway Upgrade Project
Reply Paid 65079
GHD 10 Bond Street
Sydney NSW 2000
Email: communityinput@ghd.com.au

RTA Project Development Manager
Mr Stephen Williamson
RTA Pacific Highway Office
PO Box 546
Grafton NSW 2460
Telephone: (02) 6640 1000
Facsimile: (02) 6640 1001
Email: stephen_williamson@rta.nsw.gov.au

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Woolgoolga to Wells Crossing Route options

Community feedback



October 2005

This feedback form may assist you in providing valuable information to the project team. Please remember: this form is not a vote, but helps the project team identify community issues and differences between the route options. A route is to be selected that achieves the best balance in terms of social, economic and environmental issues. Written submissions are welcome and should be sent by **Friday 2 December 2005**.

How important are the following issues when deciding a preferred option?

	Very important	Somewhat important	Not important
Impacts on private property or local agricultural land	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improves road safety and travel times on the highway	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Does not cause division of communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Impacts on businesses that rely on passing trade	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Impacts on ecology (animal and plant life)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Impacts on national parks, state forests or other areas of environmental significance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Impacts on heritage (Indigenous and non-Indigenous)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintains or improves access to surrounding towns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Noise impacts from traffic on the highway	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Separates local and through traffic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visual impact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (Please specify) <input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Which route best addresses these issues?

- ☐ Blue option
- ☐ Green option
- ☐ Purple option
- ☐ Orange option

My key area of interest is:

(Please refer to the map of the study area)

- ☐ Section A
- ☐ Section B
- ☐ Section C
- ☐ Section D
- ☐ Section E

My reasons and issues are:

(Please refer to the specific sections (A-E) of each route when making your comments)

Please provide your contact details: (*required field)

*Name:

Address:

Suburb:

State:

Postcode:

Email:

Please indicate:

- ☐ Please withhold this submission from publication
- ☐ Please withhold my details from publication

All information in correspondence is collected for the sole purpose of assisting in the assessment of this proposal. Submissions will not be responded to individually. All information received, including names and addresses of respondents, may be published in subsequent assessment documents unless clear indication is given in the correspondence that all or part of that information is not to be published.

Thank you for your participation.

Submit Survey

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