Woolgoolga to Ballina Pacific Highway upgrade

Project update Glenugie to Ballina - July 2019

Roads and Maritime Services, Pacific Complete and its contractor partners are working together to deliver the Woolgoolga to Ballina Pacific Highway upgrade.

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Future Coolgardie interchange looking north, May 2019
Opening the new highway
The Woolgoolga to Ballina upgrade is moving closer to completion and you will start to see the new road opening in stages.

We will continue to open sections of single carriageway to two-way traffic during 2019. We expect to open the first sections of dual carriageway between Glenugie and Ballina by the end of 2019. The remaining sections will open progressively in 2020.

In this update we’ve provided an overview of the tools and information available to help explain the changes including, key locations along the route as well as interchanges and major bridges.

Urban design and landscaping
The urban design and landscape plans for the upgrade between Glenugie and Ballina have been finalised and approved by the Department of Planning and Environment. Community feedback from 2016 has been considered.

Thank you to everyone who took time to review the plans and provide feedback.

Design refinements update
The proposed design refinements for the upgrade between Glenugie and Ballina have been finalised. These refinements included changes to wildlife connectivity measures, pedestrian and cyclist facilities, flood mitigation and drainage, local road access and other design elements.

Thank you to everyone who took time to provide feedback about the proposed refinements. Community feedback from 2016 has been considered in finalising the proposed refinements and are outlined in a consultation summary report available to view at pacifichighway.nsw.gov.au.
Get familiar with the new highway

Information and tools available on our website at pacifichighway.nsw.gov.au include:

- online collaborative map
- frequently asked questions
- project document library
- new overview map
- detailed interchange maps.

Project document library

All the reports, plans and strategies for the Woolgoolga to Ballina upgrade are available to view and download in the document library on our website at pacifichighway.nsw.gov.au/documentlibrary.

Here you can find extensive information about key features of the project.

- **Operational noise** – An operational noise review has been prepared which outlines the predicted road traffic noise levels from the upgrade and measures to reduce these impacts.

- **Flood management** – Potential impacts to properties, access, infrastructure and proposed mitigation measures are considered in hydrological mitigation reports for the major floodplains of the Clarence and Richmond rivers.

- **Directional signs** – A directional signage plan has been prepared which shows the location and wording of tourist, service and guide signs.

- **Service centres** – Roads and Maritime’s highway service centre policy outlines potential sites along the Pacific Highway.

- **Wildlife connectivity** – The types and locations of connectivity structures are outlined in the project’s fauna connectivity strategy.

If you have any questions or if you’re not sure where to find what you’re looking for, you can contact the project team on 1800 778 900 (dial 1) or email w2b@pacificcomplete.com.au.

Looking north-west at the new bridge over Richmond River at Broadwater

Our online collaborative mapping tool has been updated to show the design features between Glenugie and Ballina. Depending on what you would like to see, you can zoom in to an area and turn on layers like:

- the new highway
- interchanges
- U-turn facilities
- emergency stopping bays
- rest areas
- pedestrian and cyclist access
- bridges
- wildlife connectivity structures.

Did you know?

The orange cars shown at key locations of the collaborative map, link to extra information like artist impressions, 3D models, 360 degree videos or detailed interchange maps.
Design process summary

The concept design for the Woolgoolga to Ballina upgrade was first developed more than ten years ago. Since then, the design has been refined to deliver a balance of engineering, safety, environment and community outcomes.

Through the design process, Roads and Maritime has:

- considered community feedback provided throughout the development of the project
- ensured the design is consistent with the criteria and principles in the project’s Environmental Impact Statement
- ensured the project’s approval conditions have been met.

Want to hear more from us?

You can subscribe to email and SMS updates to stay informed about work in your area. To register your details, contact the project team on 1800 778 900 or email w2b@pacificcomplete.com.au.

Don’t forget to follow NSW Roads on Facebook and search #woolgoolga2ballina to see our latest news and videos.

Contact us:

Have a question or want to chat to someone about the project? Contact us at any time:

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If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 506 976 (option 3)
The Woolgoolga to Ballina Pacific Highway upgrade is a significant project aimed at improving the road infrastructure along this stretch of highway. Key aspects of the project include:

- Upgrades to existing Pacific Highway sections, such as the Glenugie interchange.
- Development of new interchanges, such as the Cooerwinda interchange.
- Bridge replacements and modifications, including new bridges over the Clarence River and upgrades to existing bridges.
- Additional emu bridges to enhance connectivity for wildlife.
- Improved flood compliance with new and existing structures.
- Enhanced pedestrian and cyclist facilities, with considerations for shared paths.
- Addressing environmental impacts, such as blasting near Mororo Bridge.
- Improved connectivity and reduced construction impacts through design modifications and staging.